

KEY INFO SHEET



We're so excited for the fifth Jack Up The 80s festival. Many thanks to those of you who are returning, and a warm welcome to all newcomers experiencing their first ever Jack Up The 80s. We hope you all have an incredible time!

Here's some handy stuff you need to know to make it an even better time for you and everyone else.

IMPORTANT TIMINGS & TICKETS

Friday 11 August:

Gates open at 7pm.

The Friday Night Opening Party is a separate event to the main weekend – please ensure you have your Friday night ticket with you! Tickets can also be purchased on the gate at £15.

No re-admission is permitted for the Friday Night Opening Party.

Don't forget - regardless of what ticket you have and for what day you can collect your wristbands from 7pm on Friday!

Saturday 12 & Sunday 13 August:

Gates open at 11am. The first act will be on stage from approximately 12 midday on both the Saturday and Sunday.

We will avoid queuing where possible but please allow time to pass through our admissions area and for personal/bag searches.

No *re-entry* to the site after 5pm. Admission to the site after 5pm each afternoon is absolutely fine, for health and safety reasons we have been asked by the statutory authorities to restrict 're-admission' (i.e. people coming and going) after 5pm to reduce vehicle movement with pedestrians making their way back and forth from the main arena to the Chill Out field.

The Chill Out field will close at 9pm.

The Kids Zone up on the bank in the main arena will close at 6pm.

Last act on stage at approximately 9:30pm on both the Saturday and Sunday. Live music on the main stage will finish by 11pm every evening (including the Friday). Bars and food will remain open until close. The main arena will close at 1am on Friday and Saturday and midnight on Sunday.

Please leave when asked to do so to help us clear the site and minimise disruption to our neighbours.

Children's tickets

No advance tickets are required for kids aged 12 or under – FREE wristbands will be issued upon their arrival at the gate. All under 12's must be accompanied by an adult ticket holder in order to qualify. Please write your contact number on your child's wristband in case of an Emergency. Do not write their name on it.

Please note if a child aged 12 or under looks to be older their parents/guardian will be asked to provide an appropriate form of ID to ensure the child is not inadvertently charged for entry.

Weekend Upgrade ticket holders

Access to the indoor club house will be from Saturday morning through until Sunday evening. Upgrade tickets (now sold out) are in addition to your standard weekend ticket. You will require both tickets at the event. Food and drink is not included. We regret that due to restricted access (stairs) this option is not suitable for wheelchair users. Owing to alcohol licensing restrictions we can only allow access to over 18's only.

There will be a late-night disco for Weekend Upgrade ticket holders in the club house through until 1am and 12 midnight on both the Saturday and Sunday.

Tickets on the gate

As long as capacity levels permit, a limited number of full price tickets will be available on the gate priced at £45 for a day and £60 for the weekend. As availability on the gate cannot be guaranteed we strongly recommend booking in advance to avoid disappointment. Tickets are non-transferable and non-refundable.

Age restrictions

Anyone aged 16 or under must be accompanied by a responsible adult.

Restricted items

No glass can be brought onto site, in addition, gazebos, tented structures, windbreaks, barbecues, fires, cookers, lawn candles or naked flames are not permitted and will be confiscated prior to entry. No ball games or similar are permitted at the venue.

HOW TO FIND US

We've moved site!

Our new home is Smallbrook Stadium, located along Asheys Road just outside of Ryde on the Isle of Wight. Smallbrook is located nearby all major transport routes meaning it is easily accessible to all. Postcode for sat nav: PO33 4BH

Getting to & from the Jack Up The 80s site

We strongly advise you to use public transport links to and from the festival site. The roads surrounding the site do not have pavements and are therefore unsuitable for pedestrians. Please be aware that the local authority and Hampshire Police will be closing the footpaths in and out of the site to ensure public safety and to mitigate the risk of persons attempting to access and exit the site via an unrestricted unlit road.

With a dedicated taxi rank on site and frequent shuttle buses running directly to Ryde Bus Station we encourage drivers to leave their cars behind and take public transport.

Please allow plenty of time for arrival and onward journeys and be advised there may be slight delays leaving the site depending upon demand for buses and taxis. As the site remains open until late we would encourage you to stagger your arrival and departure times where possible.

Buses (Saturday & Sunday only)

Southern Vectis will be operating special Jack Up The 80s shuttle buses to transport festival-goers from Ryde Bus Station directly to/from the festival site throughout the day/evening on the Saturday & Sunday. This is a short 10-minute ride. Buses from/to all major Island towns connect at Ryde Bus Station.

The first bus will depart Ryde Bus Station at 10:30am on both Saturday and Sunday morning which is 30 minutes before festival gates open. The last bus to the venue will be at 2200. Prices and timetable as follows:

Southern Vectis shuttle bus prices:

Family Return, up to two adults & three children - £10.00

Adult Return - £5.00

Adult Single - £3.00

Child Return, under 16s - £3.00

Child Single, under 16s - £2.00

Group Return, up to five adults - £15.00

Day Rover tickets will also be valid on this service, but Concessions and Key Cards will unfortunately not. Please bear this in mind.

Timetable:

From Ryde Bus Station

The shuttle service will run every half an hour from Ryde Bus Station to Smallbrook Station until 1200, and then every 15 minutes between the hours of 1200 and 2200 on Saturday 12th and Saturday 13th August. The last bus to the venue will be at 2200.

Ryde Bus Station to Smallbrook Stadium: 1030 -- 1100 -- 1130 -- 1200 -- Every 15 minutes -- 2200

From Smallbrook Stadium

The shuttle service will run every half an hour from Smallbrook Station to Ryde Bus Station until 1215, and then every 15 minutes between the hours of 1215 and 0100 on Saturday 12th and Sunday 13th August. The festival finishes at 0000 on Sunday and there will be shuttle buses waiting.

Smallbrook Stadium to Ryde Bus Station: 1045 -- 1115 -- 1145 -- 1215 -- Every 15 minutes -- 0100 (Saturday) / 0000 (Sunday)

For any further information relating to buses please contact Southern Vectis on **01983 827000**.

Taxis

Ryde Taxis will have a dedicated taxi depot on site. They have the largest fleet of vehicles on the Isle of Wight and make it really easy to pay with in-car payment machines. You may also book and pay for your taxi journey in advance of the event.

Special flat rate fees are available to all Jack Up The 80s festival goers travelling from the festival site to frequently requested destinations.

See price list below.

For all enquiries and to book please contact Ryde Taxis on **01983 811111**.

Parking

Limited parking can be found to the rear of the main arena. Enter via the main gate and marshals will direct you through. Ryde School have kindly allowed us to use their playing field (located at Smallbrook) to allow festival goers to park at the event. Parking will be charged at just £2 per car per day – all proceeds will go to Ryde School's chosen charities which are the Isle of Wight Youth Trust on the Saturday and a team township in South Africa on the Sunday whereby children are given the opportunity to learn rugby skills.

If you have a disability or are accompanying a disabled person, please notify the parking steward at the gate when you arrive and they will do their best to find you the best possible parking space in the designated disabled parking area situated directly opposite the entrance to the main arena. NOTE: A current Blue Badge must be displayed at all times

Drop-offs & pick-ups

If you are arranging a drop off/pickup by friends or family please use the official Drop Off & Pick Up Point which is located inside the site. Please do not drop off or arrange to pick people up anywhere along the outer highway.

ALCOHOL

You are NOT allowed to bring in your own alcohol, this is a condition of our licence. There are fully licensed bars with cold drinks available for you. You may leave the site with alcohol or take it into the car park area.

FOOD/DRINK

A reasonable number (up to 2x 500ml bottles per person) of factory sealed water and factory sealed bottles of still squash may be brought (unopened) onto the site. Anything considered opened will be confiscated on the gate. No carbonates (fizzy drinks) or camel packs please. Bottles of Wight Crystal water and carbonates will be available from every trader at a very reasonable price. Wight Crystal is a registered charity and will benefit directly from all sales.

There will be a huge variety of food and drink outlets run by local Island businesses at the event providing a vast selection of cuisine options (please see the FAQs section of our website for details). Picnics will NOT be permitted (this is in line with all other similar sized UK festivals).

Kids boxes

Also on sale will be sugar free school approved kids packed lunches priced between £3 and £3.50, containing at least one of their 5 a day! If you are catering for babies or young children or if the kids have any particular favourites then please feel free to bring them along. Please notify gate staff upon arrival.

We cater for all dietary needs!

All allergens and intolerances are catered for – please ask each individual vendor for availability. There will be gluten free products available including cakes, pastries & sausages, kettle crisps, as well as soya milk, decaffeinated tea and coffee, as well as a full range of vegan and vegetarian options.

Specialist requirements

If you have a specific dietary requirement or medical condition which restricts you to a specialist diet, please email info@jackupthe80s.co.uk no later than one week in advance of the event providing evidence of your intolerance or health condition (i.e. Doctors note) and we will issue you with the necessary documentation to present to our security team upon arrival to avoid being challenged.

ACCESSIBILITY

We are committed to making Jack Up The 80s as accessible as possible. Please see the FAQs section of our website for full details.

PLEASE KEEP JACK UP THE 80s TIDY

Pick up your waste and bin it — please respect the site and help us keep Smallbrook Stadium and the surrounding area clean and tidy all weekend long by throwing your rubbish into the bins provided.

Please do your bit to help hardworking Steve the Bin Man!

KEEP YOURSELF & YOUR BELONGINGS SAFE

Jack Up The 80s is a very safe place to be, but the following standard festival advice is worth taking in nonetheless... better safe than sorry!

Be aware of your surroundings. If you see anything that concerns you or if you see anyone acting suspiciously please speak to the nearest security officer or steward – help us make Jack Up The 80s a safe and pleasant environment.

Look after your belongings – make sure you keep your mobile, iPod and wallet/purse safe and out of sight. The lost property office is situated in the middle of the grandstand.

Smallbrook Stadium is a cash only site. Please ensure that you bring enough cash with you prior to entry. The nearest cash machines to the site are located at Tesco Extra, Westridge Centre, Brading Road, Ryde PO33 1QS, situated 1.4 miles away (just 4 minutes by car). There are a range of high street banks and building societies in Ryde town, situated 1.7 miles away (6 minutes by car).

Don't leave your drink unattended

Remember your I.D. (Challenge 25 policy in operation at all bars)

Don't forget your sun cream!

Stay hydrated - drink plenty of water

SECURITY INFORMATION

We're looking forward to a great weekend of music, family fun and entertainment. It's important to reassure everyone that safety is our number one priority at Jack Up The 80s.

Our security team will be carrying out searches so we'd ask everyone to please be patient and to stagger your arrival where possible. You can help us by minimising the baggage you are carrying and by checking our terms & conditions for a list of prohibited items and age restrictions so we can admit everyone as swiftly as possible.

Please be advised that all bags will be thoroughly searched. Random searches of people will also be carried out on the gate in response to recent national events. Please do not be offended.

You will be able to leave the main arena to go back and forth between there and the Chill Out area and be readmitted throughout the day as long as your wristband remains untampered with. Please note, you may be subject to a search at every readmission.

We continue to consult with all Policing and Safety Authorities and follow their advice. Please remain spatially aware at all times and report anything suspicious to Security, no matter how insignificant it may seem.

We thank you all for your help and co-operation to make sure that everyone at Jack Up The 80s has a great weekend and of course feels safe.

FAQS

Please refer to the FAQs section of our website <http://jackupthe80s.co.uk/faqs/>

Only contact us in exceptional circumstances – the hardworking Jack Up The 80s team are now very busy on site. You will find answers to 95% of the questions we ever get asked on our website!

LATEST INFORMATION

Please keep your eyes on <http://jackupthe80s.co.uk/> and <https://www.facebook.com/JackUpThe80s/> for all the latest information including running order for both stages.

All of this information and more is also available on our website

TERMS & CONDITIONS

TICKETS

1. Tickets may only be purchased by individuals aged 18 or over.
2. Admission will not be granted to anyone who does not hold a valid ticket.
3. Ticket prices are representational of those stated on the website at the time of purchase. Please note: advertised prices will increase the closer it gets to the event.
4. Tickets are non transferable and non refundable.
5. The Event Promoter will not be held responsible for any tickets that are lost or stolen prior to the event but such tickets may be reissued at the discretion of the Event Promoter.
6. Reselling tickets for profit or commercial gain will render them void.
7. Weekend upgrade tickets available to over 18s only owing to alcohol licensing restrictions.
8. Weekend upgrade tickets must be used in conjunction with standard Weekend (Sat/Sun) in order to gain access to the event.
9. The Event Promoter shall not be liable for any loss or damage arising from your purchase of the ticket or attendance at the event (including any disappointment or loss or damage to any personal property you bring to the venue (we advise you not to bring anything of value to the event) but excluding any liability for death or personal injury caused as a result of the Event Promoters negligence, which shall be unlimited. However, if found in any circumstances to be liable, the Event Promoter's liability shall be limited to the price paid for the ticket to the event.

AT THE VENUE

10. All persons under 16 attending the event must be accompanied by a responsible adult.
11. Whilst the Event Promoter will make every effort to resolve any unforeseen difficulties that may arise during the event, the Event Promoter reserves the right to refuse admission or exclude any member of the public who becomes abusive or who behaves inappropriately or in any other reasonable circumstance.
12. To ensure everyone's safety, the Event Promoter may conduct occasional security searches and ask to look in your bag prior to entry into the Event. Please do not be offended.
13. The Event Promoter reserves the right to change the programme line up/artists without notification or make an alteration to the advertised details for the performance at short notice. If this happens then the Event Promoter is not obliged to refund your money or exchange tickets.
14. The Event may be professionally filmed or recorded, therefore in attending the event you consent to being filmed and/or photographed as a member of the audience.
15. The Event Promoter reserves the right to open the gates at other times in the interests of safety.
16. No glass or glassware can be brought onto site, in addition, gazebos, tented structures, barbecues, fires, cookers, lawn candles or naked flames are not permitted and will be confiscated prior to entry. No ball games or similar are permitted at the venue.
17. Performances will take place in all weathers so long as deemed safe to do so. Limited seating and shelter is provided. If raining you may want to bring an umbrella and wet weather clothing!
18. So long as owners agree to keep their dogs on leads at all times and look after them responsibly (including clearing up after them), they are welcome to come along on the Saturday and Sunday. Although dogs aren't banned, because of the crowd size and the loud music, a festival is not an ideal environment for dogs therefore if you wish to bring one please be advised that it is at your own risk.
19. No dogs at the Friday Night Opening party.
20. Unless otherwise stated in our [FAQs section](#), you are not permitted to bring alcohol or food onto the site, this is a condition of our licence and is in keeping with all other same-sized UK festivals. There will however be a vast range of premium alcoholic (and non-alcoholic) drinks available from our bars and catering outlets. Only alcohol purchased from one of the licensed bars may be consumed on site.
21. There will be a strict Challenge 25 policy operating at the bar. Challenge 25 means that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol at the premises or from the premises, shall be required to produce identification proving that individual to be 18 years of age or older. Acceptable identification for the purposes of age verification will include a photographic driving licence, British passport, or photographic identification bearing the "PASS" logo and the persons date of birth. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person. If you are under 18 you are committing an offence if you attempt to buy alcohol.
22. Illegal drugs will not be tolerated.
23. Please keep bags and belongings with you at all times, security have the right to remove all unattended bags.
24. Parents are reminded that there are areas of the festival site, especially immediately in front of the stages, that are inappropriate for some people including young children. Also please note that there could be performances which may contain language or material that may offend some people.
25. No re-entry to the site after 5pm (each afternoon) on the Saturday and Sunday. No re-admission to the Friday Night Opening Party.
26. The promoter reserves the right to change the line up without notification.
27. The promoter accepts no responsibility for the provision of camping facilities at nearby Roebeck Country Park or other such accommodation options recommended to our clients in good faith.